

5. INCREASE PEOPLE'S SATISFACTION WITH POLICING IN DORSET

What we will do

- Develop the Victims First programme to improve the Criminal Justice journey
- Establish a Victims Bureau
- Listen to those who want help and understand their needs
- Consult and engage with communities to identify and resolve issues
- Keep communities informed of our progress
- Officers and staff will be professional in their attitude, actions and appearance
- Increase the visibility of Officers by providing them with new technology. Answer at least 95% of emergency calls within 10 seconds and at least 75% of non-emergency calls within 30 seconds.
- Get it right first time. If we don't we will apologise, learn the lessons and make appropriate changes

What results are we seeking to achieve?

- Improved public satisfaction with policing services
- Improved satisfaction in how people are kept informed of progress

- Answer at least 95% of emergency calls within 10 seconds
- To reduce recorded complaints and the number of upheld appeals by the Independent Police Complaints Commission (IPCC)

6. SUPPORT NEIGHBOURHOOD POLICING THAT IS APPROPRIATE FOR BOTH RURAL AND URBAN COMMUNITIES IN DORSET

What we will do

- Increase the number of Special Constables
- Establish a Force Volunteers Board to oversee volunteer engagement and make better use of volunteers including mentors and street pastors
- Ensure that the marine, rural and urban communities have appropriate neighbourhood policing
- Work closely with specific partners such as Harbour Authorities, to improve safety
- Prioritise preventing and 'designing out' crime and disorder through partners
- Ensure that public concerns are a focus for neighbourhood teams
- Keep the public informed and



- share success
- Involve the public in problem solving

What results are we seeking to achieve?

- Reduce the number of victims of crime and anti-social behaviour especially those who have suffered repeat offences
- Improve the way that agencies share information to solve problems
- The public is kept better informed of progress
- Improved public satisfaction

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Police and Crime Plan Summary 2013/17



This is a summary of my Police and Crime Plan for 2013/17.

The full plan describes how I, Martyn Underhill, your Police and Crime Commissioner (PCC) will ensure better coordination between Dorset Police and other criminal justice and community safety partners to improve outcomes for the whole community of Dorset. It has been developed in consultation with the Chief Constable, the people of Dorset and community safety and voluntary sector partners.

It describes activity that will take place throughout my term of office. Some things will be achieved relatively quickly while others will take longer.

The plan is informed by a comprehensive understanding of local needs and has considered the views of the public, partners, other stakeholders and victims.

In particular it embraces views collected during the PCC election campaign, which formed the basis of my PCC manifesto.

It describes how I, on your behalf, will hold the Chief Constable to account for operational policing and how I will ensure that the highest standards of local policing are consistently delivered.

The Budget

I have set the annual policing budget for 2013/14 including the policing precept element of Council Tax which will increase by 1.95%. In setting the Policing Precept for the year, I have sought to balance the desire to keep Council Tax low whilst ensuring that Dorset Police is adequately resourced to meet the needs of the public, in the context of reduced national funding.

My Vision

Working together to keep Dorset safe.

In summary, my vision is for a Dorset where:

There are fewer victims of crime, and those who do become victims are always well supported and feel their voice is being heard during their journey.

People feel safe in their homes and communities.

People have confidence in the police and their community safety and criminal justice partners.

People work together to prevent crime, to support vulnerable people and to help the police fight crime.

Offenders know that crime doesn't pay and that they will be held to account for their actions. They will also be supported to change.

Dorset Police will be a well funded, efficient and effective Force which serves all the people and diverse communities of Dorset, is professional at all times and acts with integrity, fairness and respect.



My Priorities

At the core of the priorities is my manifesto which was drawn up in response to issues that the people of Dorset described during my election campaign. The priorities have also been informed by a number of other sources - consultation with over 3500 local residents, surveying over 2700 victims and the priorities of Dorset's Community Safety Partnerships.

The priorities are also influenced by the national context, in particular the Strategic Policing Requirement.



My key priorities are to work in partnership with our communities and relevant agencies to:

1. REDUCE THE NUMBER OF VICTIMS OF CRIME AND ANTI-SOCIAL BEHAVIOUR

What we will do

- Resolve more offences through effective crime screening and investigation
- Establish a Victims Bureau to provide support throughout the victim journey
- Improve Dorset Police website for accessibility of information

- Work with partners to expand 'early intervention' from birth
- Involve victims more in deciding how offenders are dealt with
- Build on the restorative justice approach
- Mentor offenders who pose the highest risk of reoffending
- Spread the success achieved by Watch groups across Dorset
- Explore an ASB awareness scheme to inform offenders about the impact of their offending
- Offer support and alternatives to street sex workers, to help them change, and enforce the law on kerb crawlers

What results are we seeking to achieve?

- Improved victim satisfaction
- People feel safer and are involved in work to make their community safer
- More offenders stop or reduce their offending
- Relevant agencies share appropriate information and contribute to lasting solutions

2. REDUCE THE NUMBER OF PEOPLE SERIOUSLY HARMED IN DORSET



What we will do

- Combat the 'binge-drinking' culture, supporting those licensed premises that act responsibly and targeting those that do not
- With our partners, ensure that victims, especially of serious offences, are supported
- Identify and target serial perpetrators of domestic abuse and violence, supporting those willing to change
- Provide children and young people with information to reduce the risks they face
- Establish a Multi-Agency Safeguarding Hub (MASH) to enhance information sharing and risk management
- Continue to support the 'No excuse' campaign to ensure that fewer people die or are seriously injured on our roads

What results are we seeking to achieve?

- Fewer victims of serious crime
- Fewer repeat victims especially of domestic abuse
- Fewer people killed or seriously injured on our roads
- More offenders stopping or reducing their offending
- Improved victim satisfaction



3. HELP PROTECT THE PUBLIC FROM SERIOUS THREATS (LOCAL, REGIONAL AND NATIONAL) TO THEIR SAFETY INCLUDING ORGANISED CRIME AND TERRORISM

What we will do

- Recover cash and assets from criminals
- Provide counter terrorism presentations to schools and colleges
- Share information with partners to protect the community from these threats
- Inform the public about success in fighting organised crime, terrorism or domestic extremism
- Give Safer Neighbourhood

- Teams and local partners sufficient information to identify those who may be involved in organised criminality, terrorism or domestic extremism
- Ensure that we have adequately trained personnel to support other Force areas at critical times such as widespread disorder

What results are we seeking to achieve?

- Criminals will be deprived of their assets where appropriate
- Communities will be better informed about the risk of terrorism, organised criminality and the part they can play to minimise that risk
- The risk posed by organised crime groups in Dorset will be reduced

4. REDUCE RE-OFFENDING

What we will do

- Work effectively in partnership to ensure that information about offenders and the risks they pose is shared efficiently and those risks are properly managed
- Ensure that support for offenders such as effective mentoring is in place



- Deal firmly and quickly with offenders who breach conditions put in place to manage the risk they pose
- Explore more advanced tagging of offenders

What results are we seeking to achieve?

- More offenders will cease or reduce their offending
- More offenders will be supported along recognised pathways out of offending
- More offenders supported to access housing, training or employment

